



HARVARD UNIVERSITY

Health Services

huhs.harvard.edu
617-495-5711

TTY Reference Guide

What is TTY Phone?

A telephone communication device designed to assist patients who have a hearing impairment.

How does it Work?

We have a conversation with an Operator who relays the information back to the assisted patient using a “typed” conversation read by the recipient.

Dial 9-711.

You are connected to a TTY Operator who will ask you for the phone number of the hearing impaired recipient.

A 3-way conversation is established with YOU, OPERATOR, and PATIENT

- **7 days a week; 8:00AM-6:00PM: Smith Campus Center, 3 North**
TTY Phone# 800-439-0183